

Android VPN instructions using the Pulse Secure client with Two-Factor Authentication (2FA)

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Introduction

Pulse Secure VPN

The University has implement a VPN solution to provide easy to use secure access to on-campus resources from the Internet on an Android device using the Pulse Secure VPN app.

Note: The VPN is not accessible from our internal network. It can only be accessed from an Internet connection off campus.

Requirements

- Android v4.0 or later. (Google Play Store).

Two-Factor Authentication

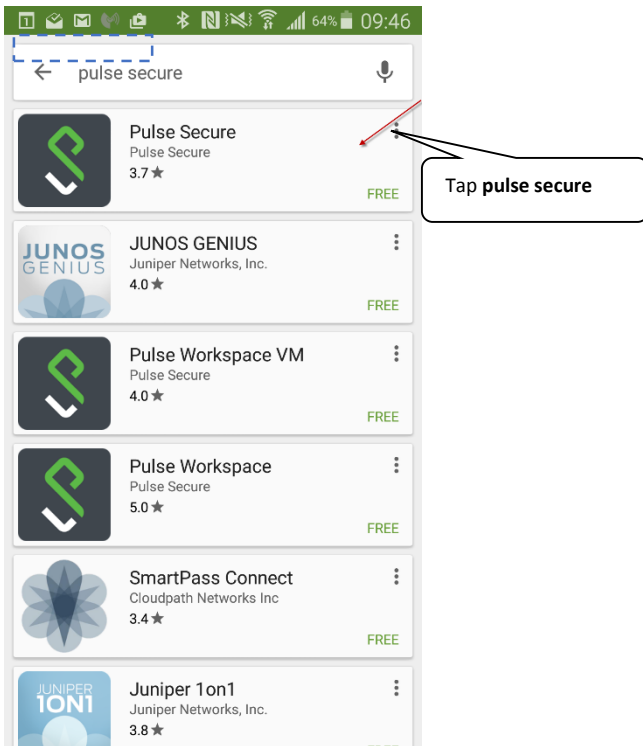
In 2014, the Chancellor issued a directive requiring Two-Factor Authentication in situations that involve remote access to University resources. In compliance with this mandate, the Office of Information Security for the Health Science Center has integrated Two-Factor Authentication (2FA) to enhance our system access process.

Note: This document shows how to use the Duo 2FA Push technology to logon to VPN.

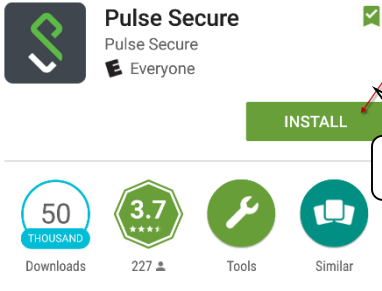
Instructions

Pulse Secure VPN Installation and Configuration

Step 1: Open the Google Play store and search for “pulse secure”.

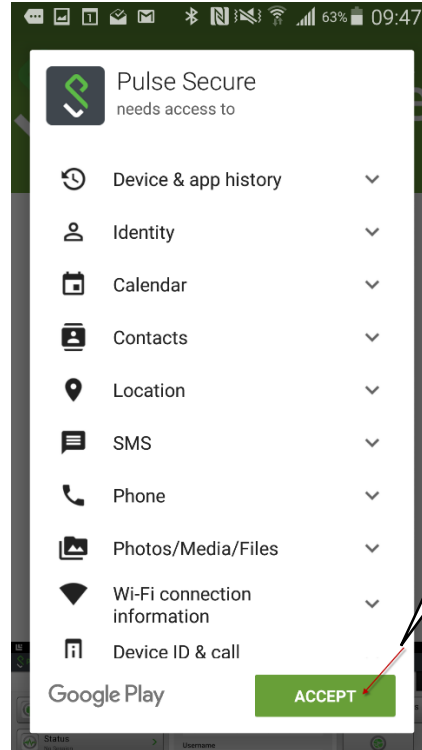
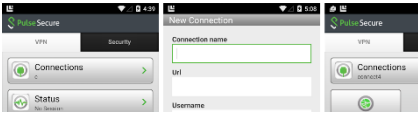


Step 2: Download the Pulse Secure app and install it. Accept requested permissions prompt.



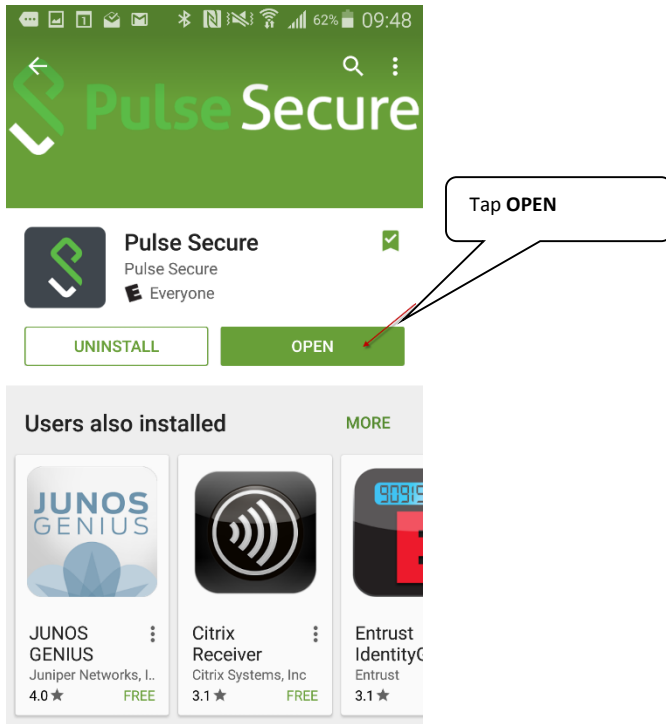
Secure your Android-based mobile life with Pulse Secure for Android

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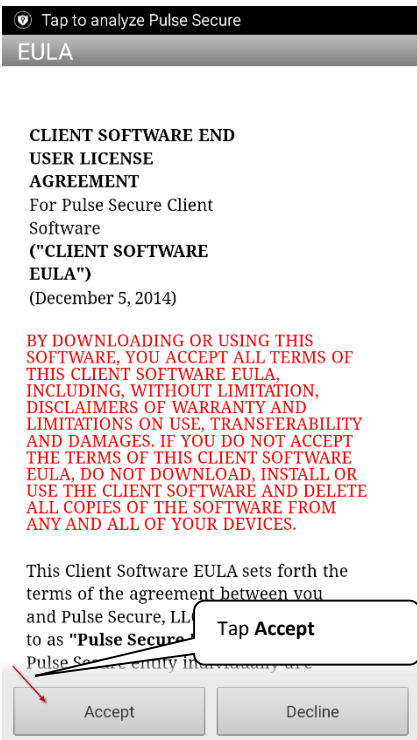


Step 3: Enter your Google Play account password, if you have one set, to begin the install.

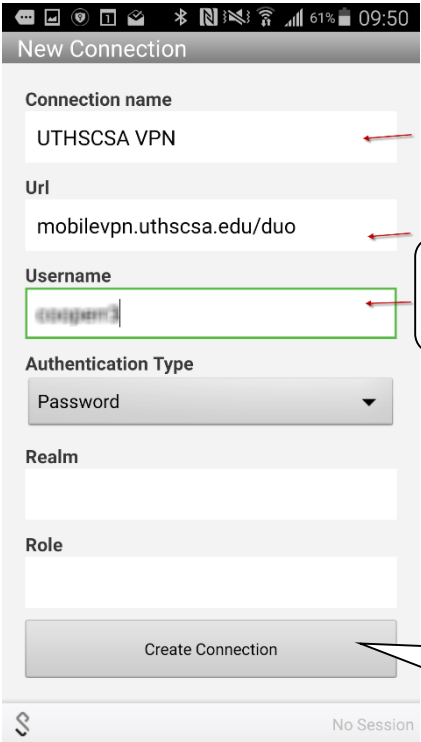
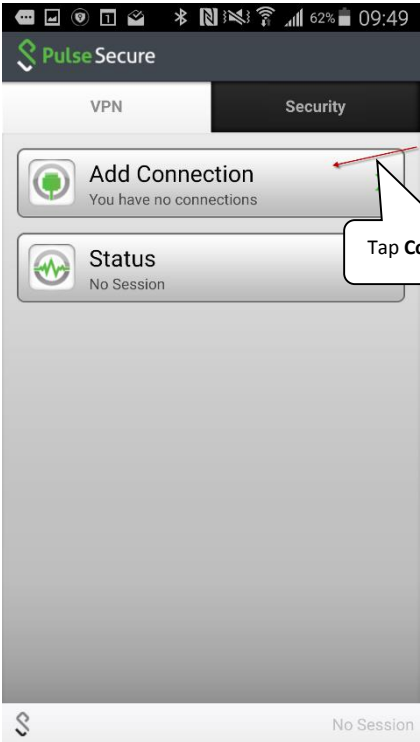
Step 4: Open the Pulse Secure app.



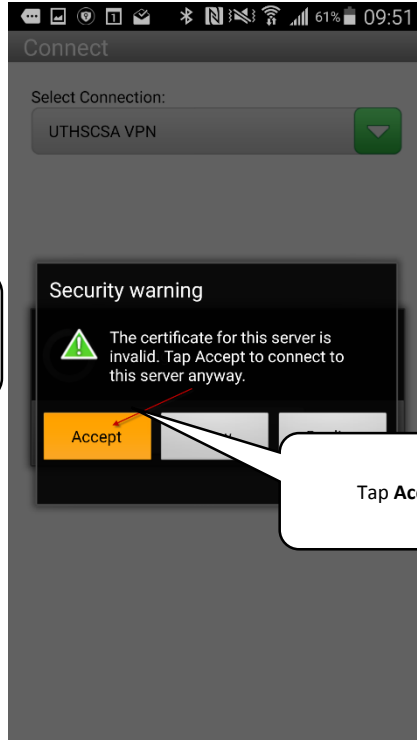
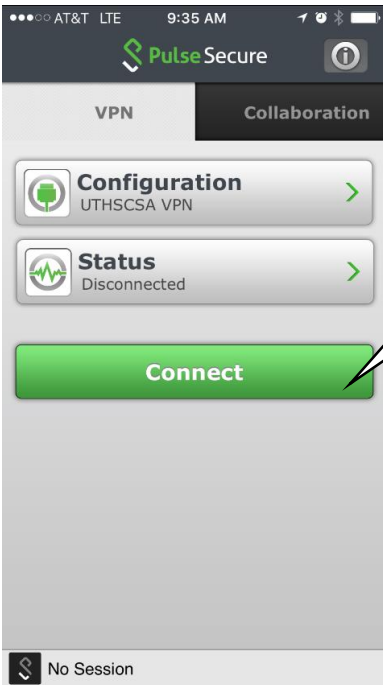
Step 5: Accept the license agreement.



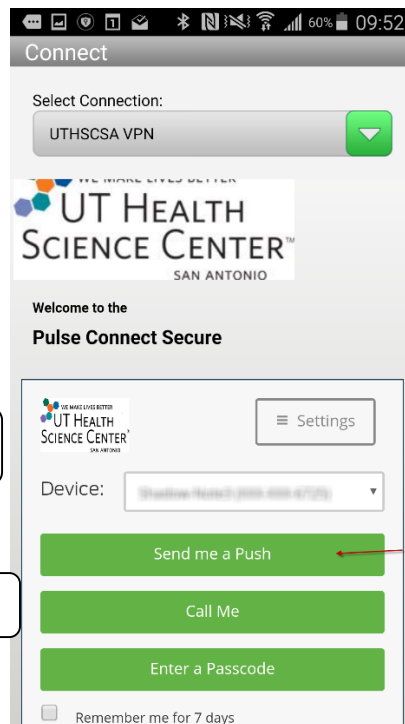
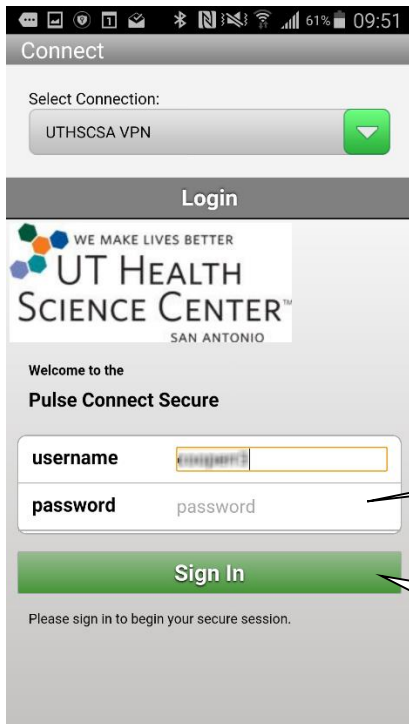
Step 6: Configure the Pulse Secure app.

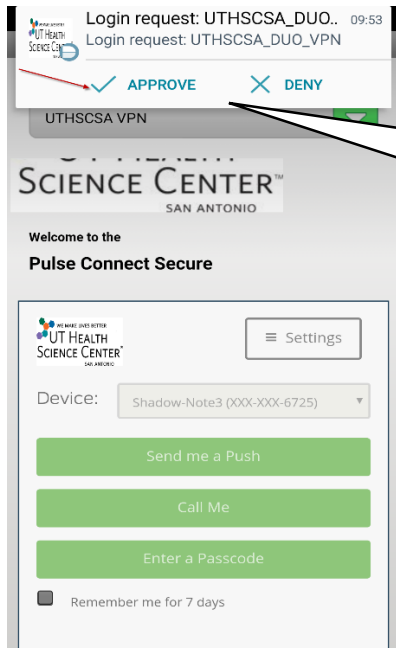


Step 7: Connect to VPN using the Pulse Secure app.

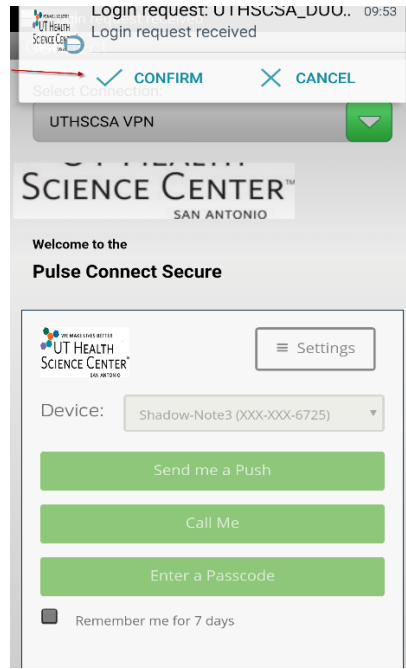


Step 8: Accept and confirm from the notification bar pop-up or open your DUO app and authenticate.



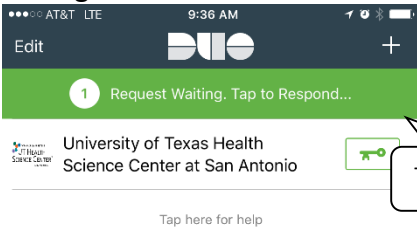


Tap **Approve**

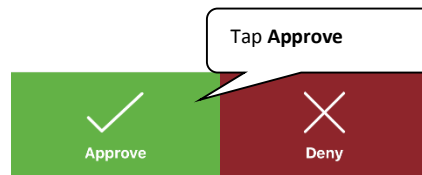
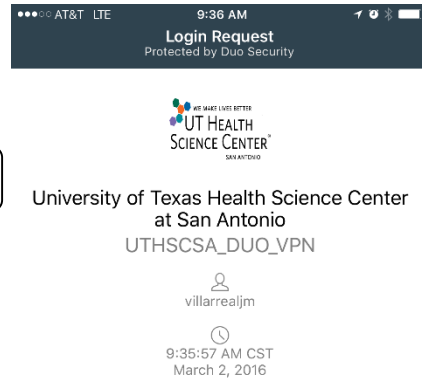


Then tap **Confirm**

If no pop-ups from the notification bar appear, open your Duo app and tap the green “Request Waiting” bar.

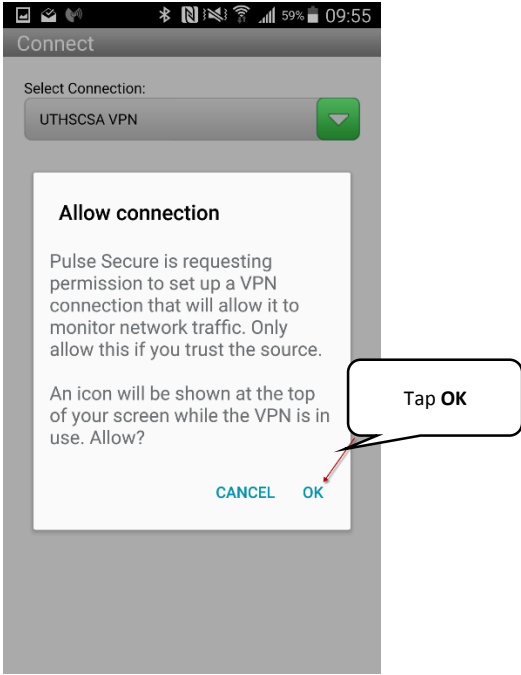


Tap the green bar



Tap **Approve**

You may receive an addition prompt while establishing a VPN connection.



You should now be connected.

