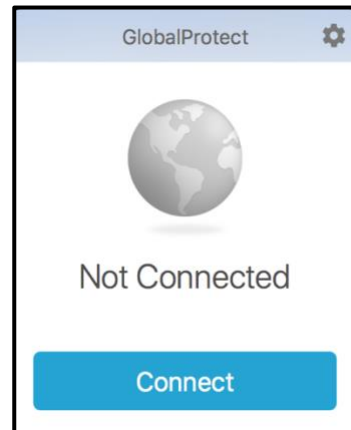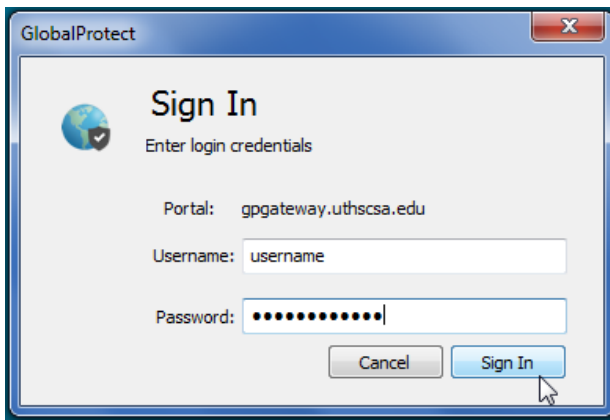# SMS (Instant Message) Method using GlobalProtect & Duo 2FA

1. Find the GlobalProtect VPN client in your system tray or menu bar. This icon resembles the Earth. Click on the GlobalProtect icon. Select **Connect.**
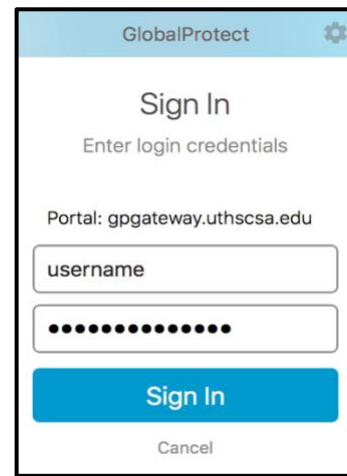
   Windows: Mac:

2. Enter your UTHSCSA username (lowercase only) and password in the appropriate fields. (The window may vary depending on the device.)
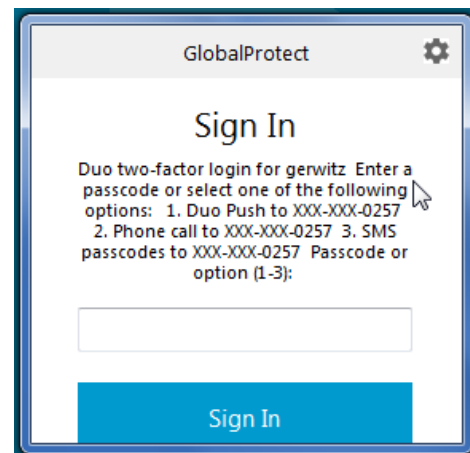
    OR

3. The Authentication window will appear. (The window may vary depending on the device.) Enter the number **3** in the Authentication box to select SMS passcodes. **Click OK or Sign In**.

    OR

An SMS passcode will be sent to the phone you have enrolled in Duo.

Text Message
Today 11:09 AM

UTHSCSA Duo SMS passcode (will expire in 1 hour): 1100513

4. Enter the passcode from the Text Message in the Authentication Box and click OK.

This box is similar to the original Authentication box but it is where you enter the passcode.

GlobalProtect Login

Sign In

Duo two-factor login for gerwitz Enter a passcode or select one of the following options: 1. Duo Push to XXX-XXX-0257 2. Phone call to XXX-XXX-0257 3. SMS passcodes to XXX-XXX-0257 Passcode or

Cancel   OK

Note – the passcode is good for 1 hour. If you logon to VPN a second time after an hour has passed, you will need to request a new passcode.