

How to Install the Pulse Secure VPN on an Android or Apple iOS with Two-Factor Authentication (2FA)

Note: The VPN is not accessible from our internal network.

It can only be accessed from an Internet connection off campus. Turn off Wi-Fi to install on campus.

Step 1: Open the Google Play or Apple App store and search for “pulse secure.”

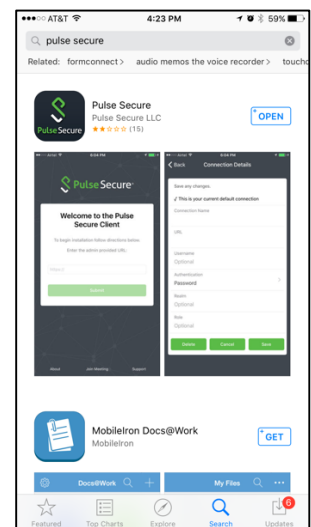
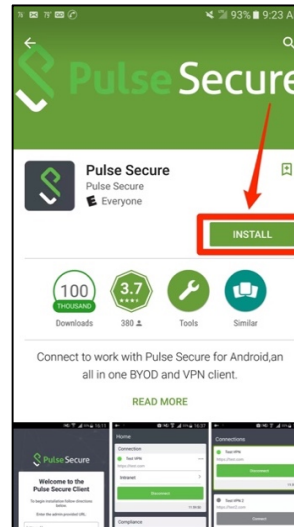
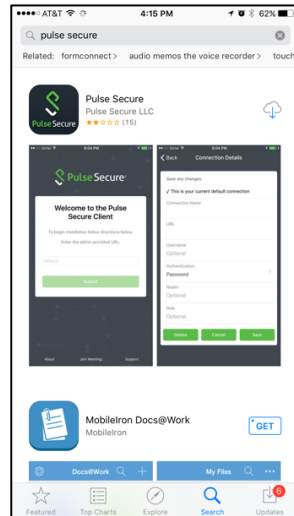
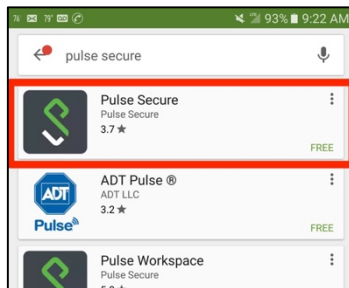
Step 2: Download the Pulse Secure app and install it. Accept requested permissions if prompted.

Android

iOS

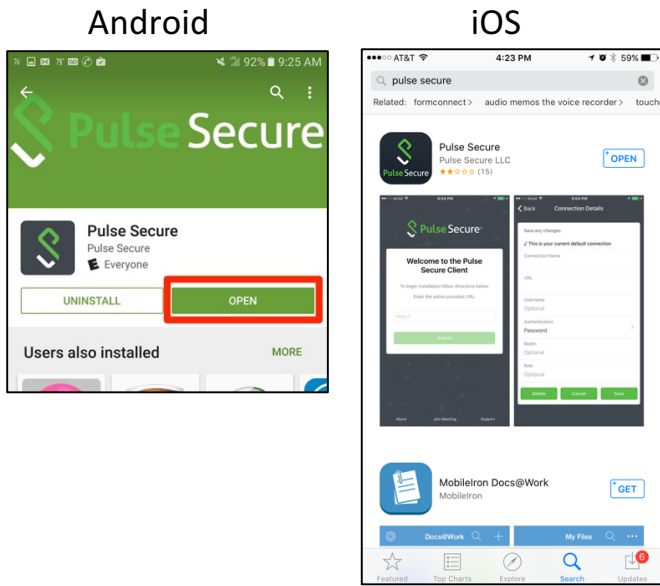
Android

iOS



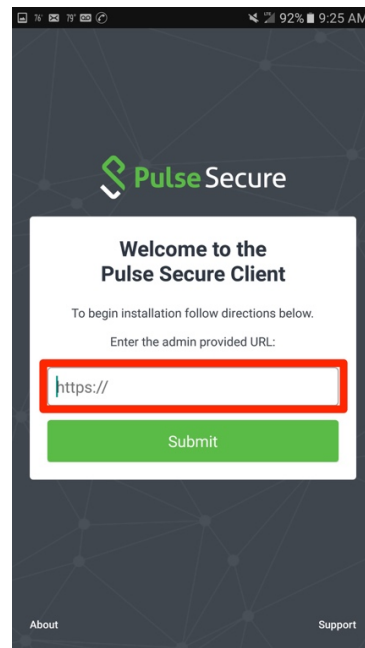
Step 3: Enter your Google Play or Apple App store account password to begin the app install.

Step 4: Open the Pulse Secure app

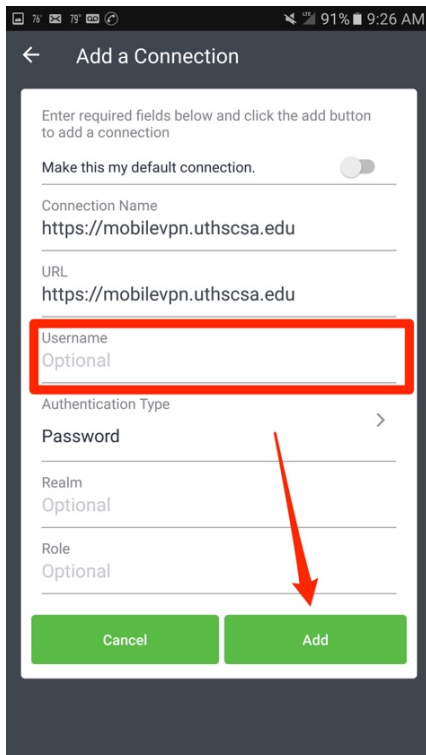


Step 5: Enter the following URL:

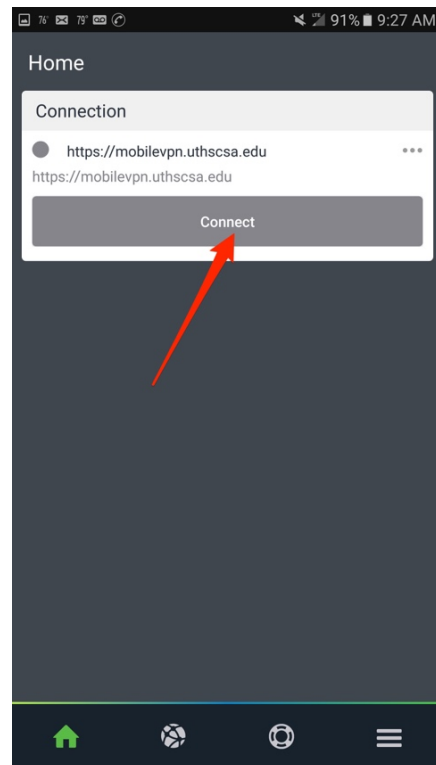
mobilevpn.uthscsa.edu



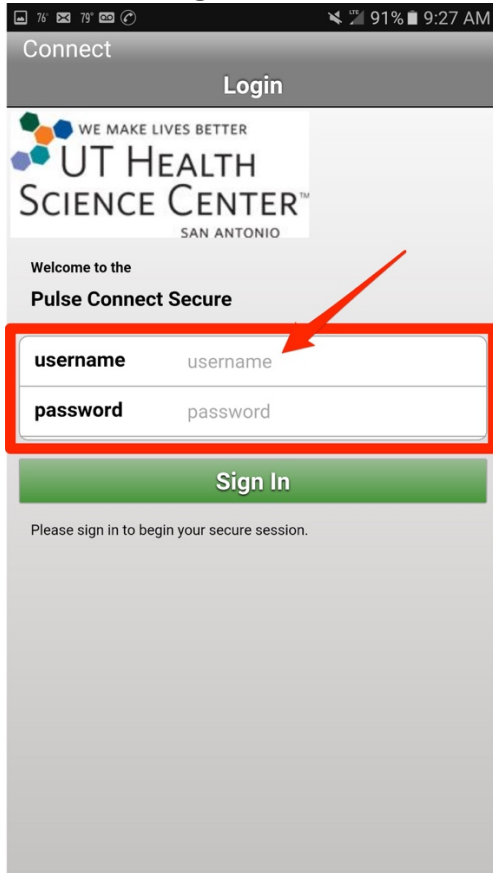
Step 6: Enter you UTHSCSA User Name and click Add



Step 7: Click **Connect** to connect to the VPN

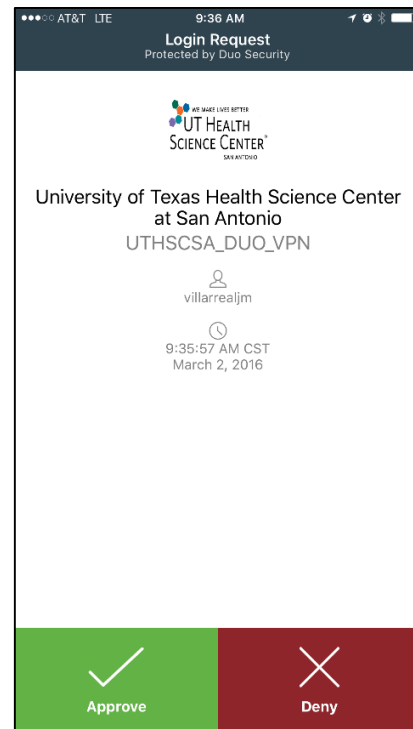
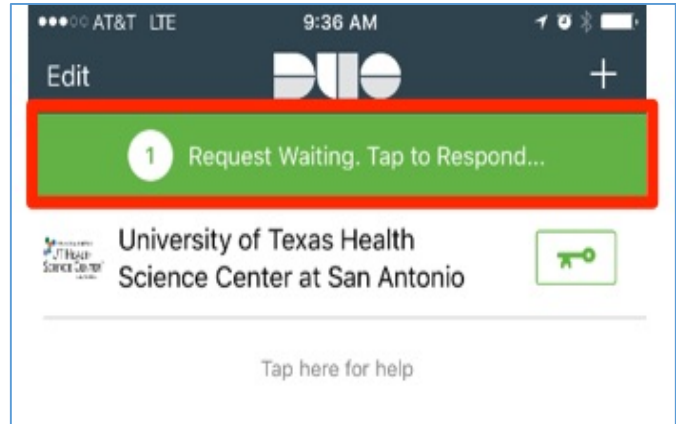


Step 8: Enter you UTHSCSA User Name and Password. Click **Sign In**.



Step 9: If you have the Duo app* installed you will receive a pop-up notification or the Duo app will have a “Request Waiting” bar and click **Approve**.

If there is not a pop-up from the notification bar, open your Duo app and tap the green “Request Waiting” bar.



*To install the Duo app search the Google Play/App Store for Duo Mobile and install it. See the VPN and Two-Factor Authentication page on uthscsa.edu for install instructions.

