

KB Article - AnyConnect

“Work Around” for Mobile VPN Access for Android Devices.

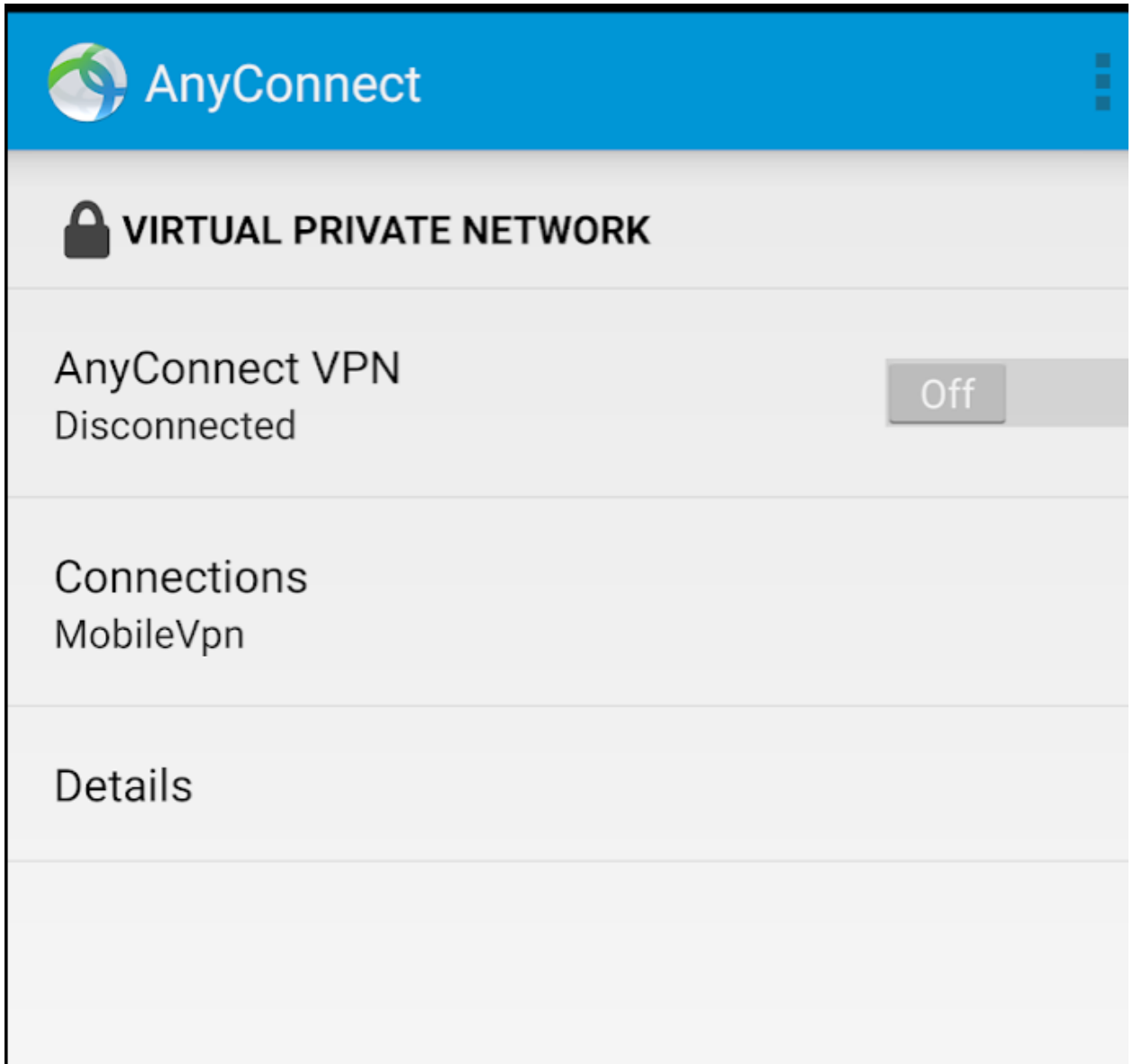
The Pulse SSL VPN appliance used for Mobile VPN access is no longer available for use. The temporary work around is to download and use “Cisco AnyConnect”.

1. Download app Cisco AnyConnect Mobile client from Google Play Store.

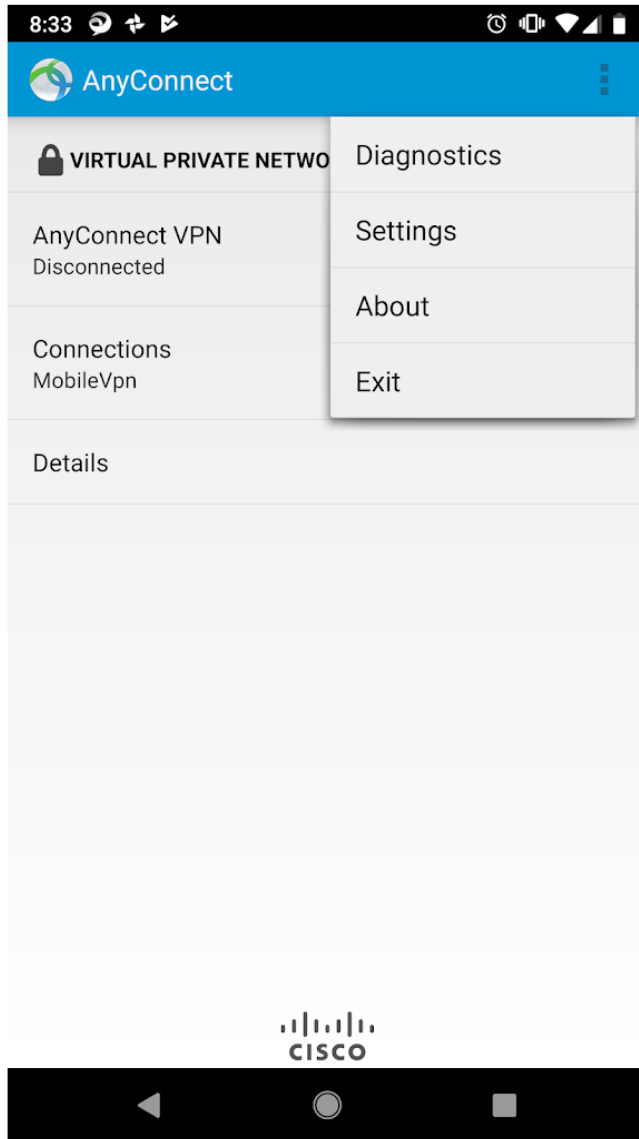


Note: Cisco AnyConnect is a temporary work around for Mobile VPN access. This document will be updated when a long-term appliance for Mobile VPN access is determined. [Updated on 5-30-19]

2. Configuration

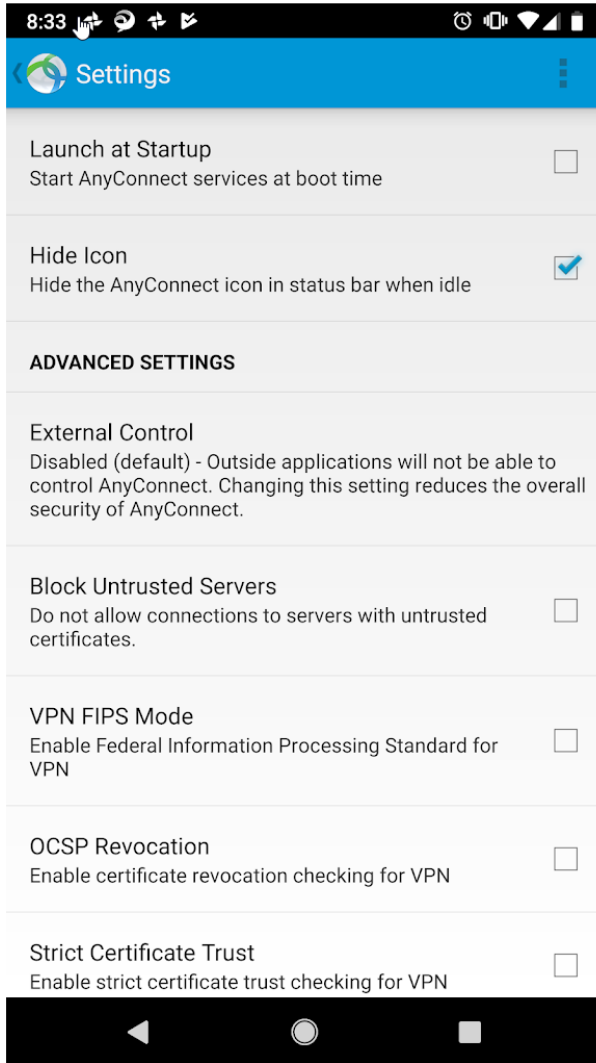


Note: Cisco AnyConnect is a temporary work around for Mobile VPN access. This document will be updated when a long-term appliance for Mobile VPN access is determined. [Updated on 5-30-19]



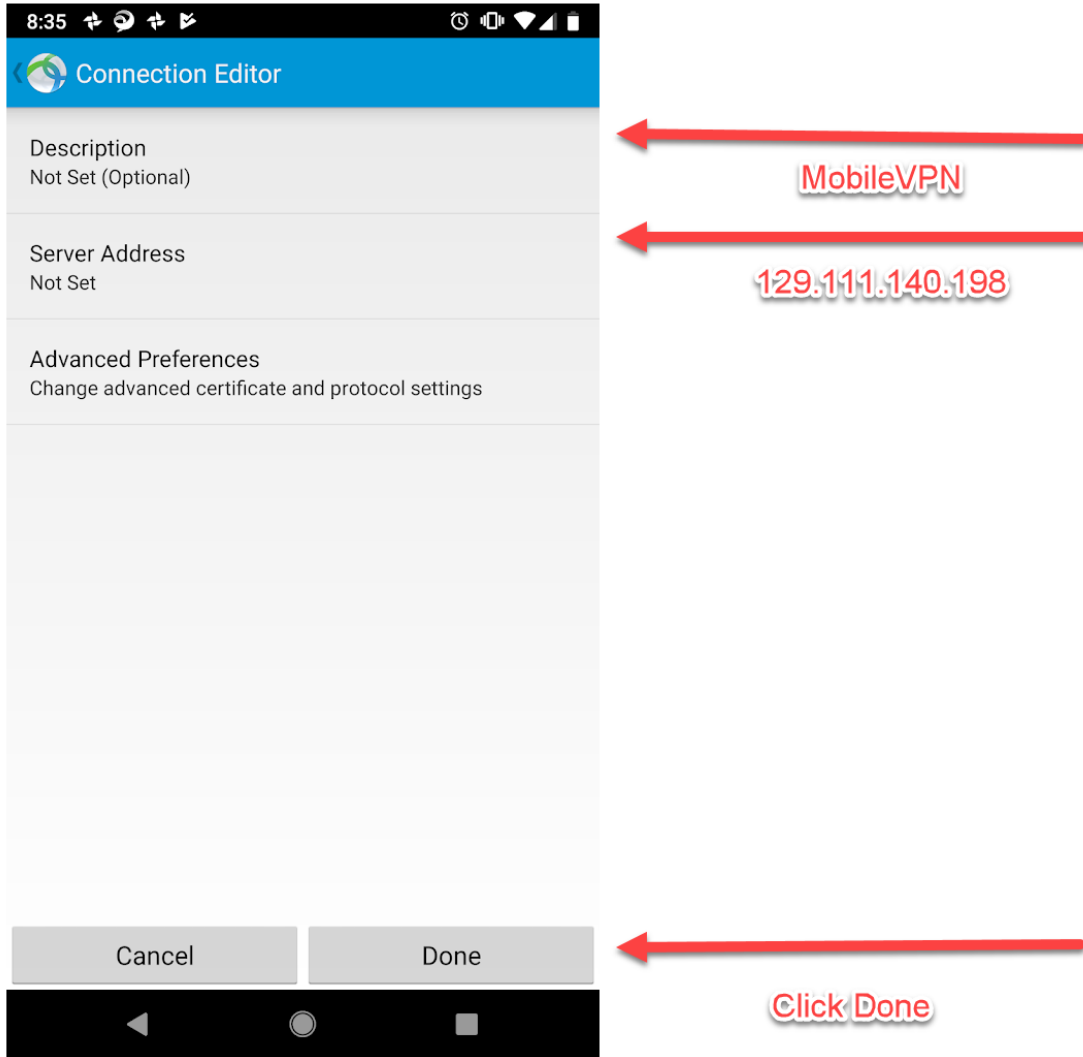
Select Settings

Note: Cisco AnyConnect is a temporary work around for Mobile VPN access. This document will be updated when a long-term appliance for Mobile VPN access is determined. [Updated on 5-30-19]

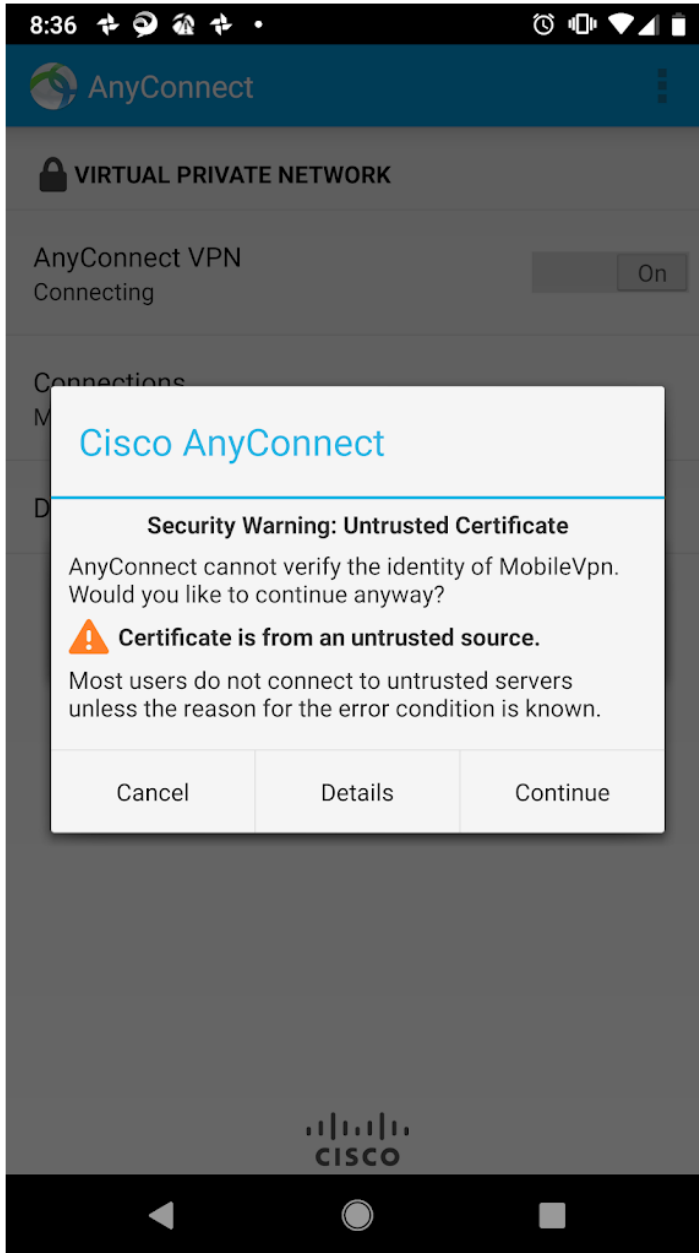


Remove checkbox from "Block Untrusted Servers"

Note: Cisco AnyConnect is a temporary work around for Mobile VPN access. This document will be updated when a long-term appliance for Mobile VPN access is determined. [Updated on 5-30-19]



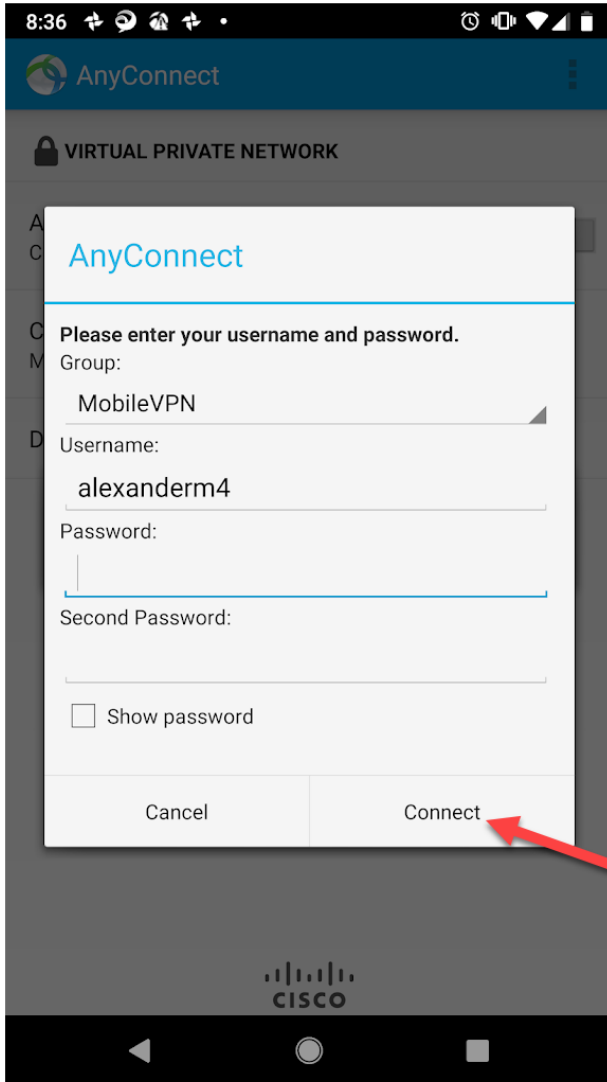
Note: Cisco AnyConnect is a temporary work around for Mobile VPN access. This document will be updated when a long-term appliance for Mobile VPN access is determined. [Updated on 5-30-19]



Select On

Select Continue

Note: Cisco AnyConnect is a temporary work around for Mobile VPN access. This document will be updated when a long-term appliance for Mobile VPN access is determined. [Updated on 5-30-19]



Select MobileVPN



Enter your Domain Username
& Password



Enter "Push" or "Phone"
Based on how you are
configured for DUO. This is
how you will receive the 2FA
request from DUO.



Select Connect

Note: Cisco AnyConnect is a temporary work around for Mobile VPN access. This document will be updated when a long-term appliance for Mobile VPN access is determined. [Updated on 5-30-19]