Passcode Method using GlobalProtect & Duo 2FA

1. Find the GlobalProtect VPN client in your system tray or menu bar. This icon resembles the Earth. Click on the GlobalProtect icon. Select **Connect**.

![GlobalProtect Icon](image1)

Windows: Mac:

2. Enter your UTHSCSA username (lowercase only) and password in the appropriate fields. (The window may vary depending on the device.)

![Sign In Window](image2)

3. The Authentication window will appear. (The window may vary depending on the device.)

![Authentication Window](image3)

OR

![Authentication Window](image4)

4. Open your Duo App on your Smart Phone.
5. Tap the “Key” next the University of Texas Health Science Center name.

The Duo App will produce a number string like shown below. This is the Passcode.

6. Key in the Passcode in the Options Box and click OK.